Terms of use coorda.me & coorda tools

These terms of use apply to the coorda account on coorda.me, to coorda tools (coorda.me/tools) and to all coorda apps in which you publish content with your coorda account, for example anno, need, hint, guide, quest, network, photo, ink, cartoonpress, netfacts. How we handle your data is described in the privacy policy.

1. Provider

The provider is Peter Sulser, sole trader, trading as Coorda Consulting, SIRET 429 648 009 00117, 2 Lot Gélis, 11120 Moussan, France. E-mail: coorda.eu@pm.me · Phone: +33 6 99 90 98 24.

2. What coorda tools are

coorda tools are everyday tools in the browser: cabinets with drawers for appointments, tasks, notes, lists, recipes, journeys, contracts and more, plus a calculator, converter, weather, clock, compass, translator and know AI. They run on phone and computer, without an app from a store.

The scope depends on the modules you choose (section 5). We keep developing the tools and may add, change or replace features as long as the core of your booked modules is kept.

3. Beta phase

coorda is in its beta phase until 31 December 2026. Errors are possible. Please report them via “Feedback” or “Report an error” in the app or by e-mail – this makes the services better for everyone.

During the beta phase all modules are free to try, except ad campaigns (spot). Beta limits apply: 20 know AI questions per day, 1 GB of storage and 1 published website with cbox. Custom solutions via coorda.com are not included.

At least 30 days before the beta phase ends we remind you in “My coorda” and by e-mail. Nothing renews automatically and we ask for no payment details. As a thank-you, accounts from the beta phase then get, free until 31 March 2027: 1 × know AI, 1 × Storage and sync

(10 GB) and 1 × website with cbox. After that the account continues on Free – with no invoice, as long as you do not choose modules yourself.

4. Test mode and coorda account

Without an account you can test almost all tools for 14 days. Your entries stay on this device only; afterwards they remain readable for 30 days and are then deleted from the device. If you clear the browser data, they are gone at once. If you sign up, we transfer your entries to your account.

You can open a coorda account from the age of 16. It applies to coorda tools and all other coorda services. Please give an e-mail address that belongs to you and confirm it within 3 days; without confirmation, sharing and new entries are paused after that.

An account belongs to one person. Keep your password secret and tell us if someone else might have access.

Only your device knows the key to the encrypted cabinet. If you forget the password of this cabinet, we cannot recover the data in it either.

5. Modules and prices

Module	Scope	Price
Without an account	almost all coorda tools for 14 days on this device, know AI to try	0 €
Free account	coorda ID, My coorda and business card; all coorda tools in the browser (data on the device); know AI (30 questions a month); 1 GB of account storage, e.g. for photos (no sync of tools data); coorda chat with photos and files; basic listing in directories for businesses	0 €
Listing plus	per listing: factsheet, up to 10 photos and 1 video, all contact buttons, statistics	4.90 € a month
Website (cbox)	per website: up to 50 pages (additional languages do not count as pages), bookings and appointments, own domain possible	4.90 € a month

Module	Scope	Price
Web app (coorda.app)	per app: built from cbox blocks, sign-in with coorda ID, all languages, address name.coorda.app or own domain	4.90 € a month
App functions	form, list/database, calendar, booking or till – per function	1.90 € a month
know AI	per pack 300 questions a month	2.90 € a month
Storage and sync	per 10 GB, sync on all devices; above 100 GB 1.40 € per 10 GB	1.90 € a month
Team (coorda plan)	per additional person, with roles and coorda plan	2.90 € a month
Advertising (spot)	banners and quest perks in the coorda services (except coorda.me), any duration	20 € + 1 € per day, one-off

All prices are final prices. The ready-made menus “Business complete” (listing plus, website, know AI and 30 GB) and “Private complete” (know AI and 10 GB) are 10 % cheaper. Launch offer: listing plus free for 12 months for the first 100 businesses per postcode area (the first three digits), at most 3 listings; after that the normal price applies. In directories there is no paid priority: the order depends only on relevance and distance. Towns and public institutions have their own page free of charge (50 GB); for further services and for their staff the modules apply.

The prices shown before ordering apply. Paid modules run for one month or one year and renew for the same period unless you cancel beforehand; we remind you by e-mail before every renewal. Yearly payment equals 11 monthly prices. Below 5 € a month only yearly payment is possible. Modules are active immediately after ordering. Payment is always by invoice, by bank transfer or via a European payment service provider; we store no card or account details and never charge automatically.

You can add modules at any time; you receive an invoice only for the difference until the end of your current period, after which all modules renew together. Nothing is removed during a paid period: you can cancel any module at any time in “My coorda”; it runs until the end of the paid period. There is no refund for the current period except under the right of withdrawal. You can switch from monthly to yearly payment at any time (from the next month), and from yearly to monthly at the end of the paid year.

Invoices are payable within 5 working days of being sent, with no reminder fees. If an invoice is still open on working day 5, we remind you; until payment no new purchases are possible and running ad banners are paused. If it is still open on working day 10, we pause the paid modules. As soon as payment arrives everything is active again immediately; lost banner days are appended. After a pause, new orders are to be paid in advance. Free features remain; we keep your data for 90 days, and a website with cbox stays online for another 30 days.

We announce price changes at least 30 days in advance. They apply only from the next renewal; until then you can cancel.

Offers such as the launch offer or the beta thank-you end by themselves; after that we charge nothing as long as you do not choose modules yourself. When a module ends, your entries are kept; anything beyond it you can still read and export.

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6. Right of withdrawal

As a consumer you can withdraw from an order within 14 days of concluding the contract without giving reasons. An e-mail to coorda.eu@pm.me or the “Withdraw” button in “My coorda” is enough.

By ordering you expressly request that your modules start immediately. If you withdraw, you therefore pay only the share for the time up to the withdrawal; we refund the rest within 14 days with a credit note via the same payment method.

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7. Your content

What you enter and upload belongs to you. You only allow us to store it, display it on your devices, translate it at your request and share it with the people you choose yourself. We do not use your content for advertising and do not sell it.

You are responsible for your content. Only upload what you are allowed to use, for example photos you hold the rights to.

You can export your data at any time. Please also back up important data yourself – especially during the beta phase.

Published content, AI and rights

A quick word for your protection and everyone else's: European law – above all the Artificial Intelligence Act (AI Act) – requires content made with AI to be labelled and the rights to photos and texts to be clear. That is why we ask a few short questions when you publish. The rules:

1. You only publish content for which you hold the necessary rights: your own photos, videos and texts, or those you have permission for. You write texts in your own words and do not copy them from others.
2. When photographing in museums, exhibitions, sights, on private property or in businesses, you follow the house rules and, where needed, obtain the operator's consent. You only show recognisable people with their consent.
3. Content created or changed, in whole or in part, with artificial intelligence is labelled when you publish it. AI images and videos always stay labelled. For texts you may declare that you checked and revised them yourself and take responsibility.
4. Your content remains your property. You allow coorda to display it in the respective service for as long as it is published.
5. Anyone affected by a post – people shown, owners, operators – contacts us via «Concerns me or my business». We check quickly and correct or remove the post where necessary. Repeated violations may lead to the account being suspended.

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8. Sharing

You can share every drawer with other people. They only see this drawer and, depending on the permission, can read or write in it. You decide whom you invite and can end a share at any time. People who write in a shared drawer are responsible for what they enter.

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9. Advertising

We only show advertising where it fits the place or topic: as banners in public services such as coorda.guide and at fixed places in coorda tools (for example at the traffic rules of a country or at the entrance of a section). It is never chosen according to your entries, without tracking, never as a pop-up, and always marked as «Ad». With the Storage and sync module you can switch off the topic-related ads in coorda tools. coorda chat and My coorda stay ad-free for everyone.

10. What is not allowed

- using coorda tools for unlawful content or purposes, such as harassment, fraud, hate speech or content that infringes the rights of others;
- spreading malware or attacking the security of the services;
- querying the services automatically, overloading them or circumventing limits such as the number of AI questions;
- using other people’s accounts or pretending to be someone else;
- using shared drawers for advertising or mass messages to people who do not want them.

If an account breaches these rules, we may block content and suspend the account temporarily or, for serious breaches, permanently. Except in urgent cases, we inform you beforehand and give you the chance to respond.

11. know AI, translator, weather and location

Answers from know AI and translations are generated automatically and may contain errors. They do not replace advice from a professional, for example on health, legal or money matters. Please check important information yourself.

When you write to know AI, you are writing to an artificial intelligence, not to a person; this is always shown in the chat.

Weather data and severe weather warnings come from weather services (MET Norway, Météo-France). They may be delayed or inaccurate. In case of danger, the warnings of the authorities always apply. Location, altitude and address are approximate values and are not intended for navigation or emergencies.

12. Availability

We do our best to keep coorda tools available at all times. Maintenance, outages at service providers or force majeure may interrupt them temporarily. We announce planned maintenance in advance where possible.

If we discontinue a tool or coorda tools as a whole, we inform you at least 60 days in advance so that you can export your data. For the period of paid modules that can no longer be used, we refund the amount pro rata.

13. Liability

Information without guarantee. The information in the coorda services (e.g. blood alcohol limits, traffic rules, weather, conversions, size tables) is compiled with care and checked regularly. It is for general information, does not replace advice from the competent authorities or professionals and may change at any time. The official provisions always prevail.

Your data on your device. Without the «Storage and sync» module, your entries are stored only in your browser on your device. If you delete the browser data, change or lose the device, the entries are no longer available. coorda has no access to them and cannot restore them. With «Export data» you can create a free backup at any time; please also keep it outside the device.

Storage and sync. With this module we additionally store your entries on our servers in the EU and back them up regularly. We use customary, appropriate measures for this; we cannot guarantee uninterrupted availability. You can export your data at any time, including for 90 days after cancelling the module.

We are liable without limitation for damage caused intentionally or by gross negligence and for injury to life, body and health. In cases of slight negligence we are only liable for breach of essential obligations and only for foreseeable, typical damage. The statutory rights of consumers, in particular the legal guarantee for digital content and services, remain unaffected.

Third-party links and content. The providers or authors are responsible for the content of external sites we link to and for content published by users. As soon as we become aware of an infringement, we remove the content or link without delay.

14. Cancellation and deletion of the account

You can close your account at any time in “My coorda”. Export first what you want to keep. We delete the account and your entries within 30 days, as described in the privacy policy. If you close an account with paid modules, we refund nothing for the current period, except under the right of withdrawal.

We can terminate a free account with 30 days’ notice, and paid modules at the end of their term. In case of serious breaches of section 10 we can terminate immediately.

A free account that has not been used for two years may be closed after an e-mail reminder and a period of 30 days.

15. Changes to these terms

If we change these terms significantly, we inform you at least 30 days in advance in “My coorda” and by e-mail. If you do not agree, you can cancel until then; for the unused time of paid modules we refund the pro-rata amount.

16. Applicable law and dispute resolution

French law applies. If you live in another country as a consumer, the mandatory consumer protection rules of your country remain unaffected, and you can also take legal action there.

If you have questions or problems, please write to us first at coorda.eu@pm.me – we will look for a solution together. As a consumer you can also turn to our consumer mediator (médiateur de la consommation) free of charge: CM2C – Centre de la Médiation de la Consommation des Conciliateurs de Justice, 49 rue de Ponthieu, 75008 Paris, France, www.cm2c.net.

17. Contact and version

Questions about these terms: coorda.eu@pm.me · Coorda Consulting, 2 Lot Gélis, 11120 Moussan, France.

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