Privacy policy coorda.me & coorda tools

This privacy policy applies to the coorda account on coorda.me and to coorda tools (coorda.me/tools).

1. Controller

The controller responsible for processing your data is Peter Sulser, sole trader, trading as Coorda Consulting, SIRET 429 648 009 00117, 2 Lot Gélis, 11120 Moussan, France.

E-mail: coorda.eu@pm.me · Phone: +33 6 99 90 98 24

For any question about data protection, you can reach us at this e-mail address.

2. The essentials at a glance

- We do not sell data and do not build advertising profiles.
- Ad banners are chosen by location, never by your entries. There is no tracking and there are no advertising cookies.
- Your data is stored on servers in the EU (Germany).
- You encrypt the encrypted cabinet on your own device. We cannot read it.
- We only use your location if you allow it and a feature needs it.
- You can export your data and delete your account at any time.

3. What data we process

Area	Data	When
coorda account	E-mail address, password (only as an encrypted hash), name or nickname, coorda ID (CID), country of the CID, language, chosen plan	when you register and use the service
Country of the CID	one-time location request on the phone, only the country is kept	when you register on the phone; on a computer later

Area	Data	When
Entries in coorda tools	everything you enter yourself: appointments, tasks, notes, contacts, family, inventory, shopping lists, recipes, journeys, contracts and more	when you save something
Photos and files	images and files you upload; we remove location data (EXIF) on upload	when you upload
Shared drawers	who may see which drawer (CID or e-mail of the invited person)	when you share
Encrypted cabinet	encrypted data only; only your device knows the key	when you use it
Location features	coordinates for “My location”, weather, compass and the 3-word address (what3words); rounded to about 2 km for weather reports	only on your request
Translator and know AI	the text you translate or ask about	when you use the feature
Error reports and contact	your message, optionally your e-mail, the page concerned, language, browser type	when you write to us
Server logs	IP address, date and time, address requested, browser	on every request
Payments	plan, billing details; payment is by invoice, by bank transfer or through a European payment service provider – we store no card or account details. During the beta phase we ask for no payment details.	when you choose a paid plan

In test mode without an account, all entries stay on your device only. We receive them only when you register and transfer them.

4. Purposes and legal bases

Purpose	Legal basis (GDPR)
Account, sign-in, coorda tools, sharing, storing your entries	contract (Art. 6(1)(b))
Location, camera, microphone, notifications	your consent in the browser (Art. 6(1)(a)), revocable at any time in the browser settings
Translator, know AI, weather	contract (Art. 6(1)(b)), only on your request
Security, abuse prevention, server logs, troubleshooting	legitimate interest in secure operation (Art. 6(1)(f))
Ad banners by location	legitimate interest in financing free services (Art. 6(1)(f)); without profiles, without tracking
Invoices, accounting	legal obligation (Art. 6(1)(c))

5. Recipients and service providers, third countries

We only pass your data on to service providers we need to run the service. We conclude a data processing agreement (Art. 28 GDPR) with each of them.

Service provider	Purpose	Country
Hetzner Online GmbH	servers and storage	Germany (EU)
Proton AG (Proton Mail)	receiving e-mails and contact messages	Switzerland – recognised by the EU as adequate
Anthropic PBC (Claude AI)	translating and answering the texts you send	USA – safeguarded by the EU standard contractual clauses and the EU–US Data Privacy Framework

Service provider	Purpose	Country
MET Norway	weather data; the server only sends rounded coordinates, no account data	Norway (EEA)
OpenStreetMap / Nominatim	place names for coordinates; the server only sends coordinates	EU
what3words Ltd	3-word address for the location; the server only sends coordinates, no account data	United Kingdom – recognised by the EU as adequate
Météo-France	severe weather warnings; no personal data	France (EU)
Payment provider	processing paid plans	will be named as soon as paid plans start

People you share a drawer with only see that drawer. The CID directory only shows what you release yourself.

If data is processed outside the EU, we safeguard this with an adequacy decision or the EU standard contractual clauses.

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6. Storage period

Data	How long
Account and entries	until you delete them or close your account
Deleted entries	30 days in the bin, then permanently deleted
Closed account	deleted within 30 days, backups after 30 days at the latest
Test mode without an account	on your device only: usable for 14 days, readable for 30 days, then deleted
Server logs	7 days, then deleted automatically

Data	How long
Error reports and contact messages	until your request is settled, 12 months at most
Invoices	10 years (retention obligation in France)

7. Cookies and browser storage

We only use what is needed to run the service: a session cookie for signing in, and your language, display and settings in your browser's storage. In test mode your entries are stored there too. There are no analytics, tracking or advertising cookies and no third-party fonts or scripts. That is why we do not need a cookie banner.

8. Security

- All connections are encrypted (HTTPS).
- We store passwords only as a hash, never in plain text.
- The encrypted cabinet is end-to-end encrypted; without your password nobody can open it, not even us.
- Only a few people on the team have access to the servers, each with a personal account.

9. Your rights

You have the right of access, rectification, erasure, restriction, objection and data portability (Art. 15–21 GDPR). You can withdraw consent at any time.

You can exercise many rights directly in “My coorda”: export data, delete entries, close your account. For everything else, an e-mail to coorda.eu@pm.me is enough; we reply within one month.

You can also lodge a complaint with the French data protection authority: CNIL, 3 place de Fontenoy, TSA 80715, 75334 Paris Cedex 07, www.cnil.fr.

10. Minimum age, changes, version

You can open a coorda account from the age of 16 – the same in all countries.

If we change this policy materially, we will inform you in “My coorda” and by e-mail before the change takes effect.

Version: 31 October 2026